

**System and Method for Processing Caller Information
Across Heterogeneous Networks**

ABSTRACT

A system and method for processing caller information
5 across heterogeneous networks is provided. An enterprise
application receives a message from a name resolution
adapter over a computer network. The message includes
caller attributes and port location information. The
enterprise application uses the caller attributes to
10 retrieve a caller profile. The enterprise application
determines whether to accept the call using the caller
profile and whether a call exists on a telephone port
corresponding to the port location information. Once
enterprise application decides to accept the call, the
15 enterprise application retrieves service subscriptions
corresponding to the caller and processes the call using
the caller's service subscriptions.